FNC.

USABILITY PRE-STUDY SURVEY RESULTS :: LANDSAFE CMS

1. How often do you use a computer, not just at work, but for any purpose?

   12 users Every day or almost every day
   1 users   A few times a week
   0 users   A few times a month
   1 users   Once or twice a month

2. How often do you personally access the Internet, not just at work, but for any purpose?

   11 users Every day or almost every day
   2 users   A few times a week
   1 users   A few times a month
   0 users   Once or twice a month

3. What percentage of your Internet use is for business and what percent is for personal or home access?

% Business Access	% Personal Access
99 - **3 users**	1 - **3 users**
90	10
85	15
80	20
70 - **2 users**	30 - **2 users**
50 - **4 users**	50 - **4 users**
30	70
5	2

4. What web browser do you use?

   11 users Internet Explorer
   3 users   FireFox
   1 users   Not Sure
   1 users   Ask.com
   1 users   Yahoo.com

5. What operating systems are installed on your computers?

At Home Responses		At Work Responses	
6 users	Windows XP	**3 users**	Windows XP
4 users	Windows (not sure which)	**4 users**	Windows 2000
2 users	Mac OS X	**4 users**	Windows (not sure which)
2 users	Not Sure	**3 users**	Not Sure
		2 users	Interact, CMS
		1 users	Lotus Notes, Excel, Countrywide

6. What three Web sites do you visit most often?

CoreLogic, AppraisalLink, BOA

ASC.gov, Travelocity, hotels.com

Google, WellsFargo, School Site

EastTexasClassics.com, 67-72ChevyTrucks.com, GrossePointeGothic.com

NFL, ESPN, Yahoo

Yahoo Finance, RealQuest, Trulia

Yahoo, Fidelity

CMS, CMS, CMS

Google, MapQuest, Yahoo

CMS, Realtor.com, Google

CMS, cwinsider, Yahoo

news, news, news

Yahoo, CNN, ESPN

SiteX, Realtor.com, Zillow

7. When you log into the CMS system, do you find what you need quickly?

6 users   YES

1 users   YES, basically – but it took me while to learn the steps

1 users   Sometimes

6 users   NO

1 users   No, not anymore, previous system utilized less clicking and dragging of windows

8. Use three words to describe your general impression of the CMS system.

Functional, Productivity, Improvement

Slower

Beta, Frustrating, Faster

Clean, Different, Fast

Slower, Cleaner, Inconvenient

Nice, Potential, Tedious

Clean, Organized, Slow

Time Saver, Organized

Friendly Color Scheme

Window, Window, Window

Not User Friendly

Slow, Cumbersome

Easy, Fast, Reliable

20 Steps backward